

November 16, 2011

Honorable Julius Genachowski,
Chairman
Federal Communications Commission
445 Twelfth Street, S.W.
Washington, D.C. 20554

Dear Mr. Genachowski:

This letter is sent in support of Clear World Communications and its billing company Billing Solutions Group.

I have been a customer of Clear World Communications for over ten years. I am pleased with their low cost service and the single bill format for local and long distance service.

They offer me quality service at an affordable price. I also make international calls to Europe and the reception is clear. The cost per minute is reasonable as well.

I have tried the majors and have received poor reception or high rates. Competition gives me many telephone service options and lowers my costs. I am a senior and watch my expenditures carefully.

Sincerely,

Vasiliki Goulas

Vasiliki Goulas

ATTN: JIM O'HARA

Eduardo Nogueira

Mr. O'Hara,

I tried calling you to apologize, but the rep. wouldn't transfer me to you for some reason....

I'm very sorry for my misunderstanding this morning on the bill.

I thought I had all of the information needed before I called, yet I didn't until afterwards.

I realized my mistake and for that I must apologize.

Thank you very much for being so professional about it, and for trying to help a customer.

I do hope you have a wonderful day.

CN

Dear Mr. Mancuso,

I was very pleased and surprised
by your professionalism and your
customer service.

I really appreciate you handling
the issue.

Re: Complaint ID 13022551

Thank you

THANK YOU

07-06-11

To Whom It May Concern:

I, Blanca Rivera de Jesus, on behalf of this letter I am writing to the company to say that I am very satisfied with the service that they are providing me.

Blanca de Jesus

07-06-11

A quien pueda interesar:
yo Blanca Rincón de Jesús Por
medio de esta carta me dirijo
a su Compañía, para decirle
que estoy satisfecha con el
servicio que me han brindado
Att. Blanca de Jesús.

Hi, my name is Gustavo Sedano, I am only writing these words to let you know that I am very happy with "Clear World Comm" and the economical long distance service. I hope you always have these low prices.

Thank you.

Hola mi nombre es GUSTAVO SEDANO
Solo estoy escribiendo estas palabras
Para dejarle saber a "CLEAR WORLD COMM"
que estoy muy contento con su servicio
economico de larga distancia espero que
siempre tengan estos precios bajos

Gracias